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Mr. M Godwin



6 February, 2005

Alan Bloomer

Nationwide Building Society
Insurance Claims Department
Kings Park Road
Moulton Park
Northampton
NN3 6NW

Dear Mr. Bloomer,

Re: Claim : N05490035974/1/2801

It is extremely rare that I take up my own free time to scribe letters of thank you to those who are only doing a service as part of their normal day to day job. However, I feel that the contractors that you engaged, (ACS of Coventry), in providing the work on our recent insurance claim were first class and need some form of recognition for all their efforts.

If there was a bonus scheme in terms of customer satisfaction then all four trades who attended our 'home' deserve it. Their timetabling was excellent, their attention to detail and workmanship first class, and their ability to accommodate our needs absolutely brilliant. It is a credit to both Nationwide and to ACS to employ such excellent workmen

Yours sincerely,



Mark Godwin

Cc Managing Director ACS

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