

James

From: Max Pemberton [REDACTED]
Sent: 08 August 2005 10:04
To: james@acsbuilders.co.uk
Subject: Kitchen Refurbishment [REDACTED]

Dear Sir

As you are aware your company recently completed a refurbishment to my kitchen ceiling which was damaged by a water leak from under the bath upstairs.
May I take this opportunity to thank you and your workforce for a really superb job, everything was done as you said it would be. Your men arrived on time and did a really professional job with no mess, it was a pleasure to have them at my home. At this juncture can I ask you please to pass on my thanks to the ceiling guys Spencer & Daryl and also Steve who did the decorating, three very efficient workers whom I would recommend to anyone, keep them on board as they are a credit to your company, once again many thanks and keep up the good work.

Yours Sincerely

MAX PEMBERTON